

# Care Membership

Care for all you love

Nanny quit? House a mess? Finding the right care for your family can be hard, especially when you're balancing the demands of work and life. We make it easier with unlimited access to the world's leading network for finding and managing care for kids, adults, pets, home, and more.



#### Get started in 3 easy steps

To get started, answer a few questions about your care needs and

create an account.

- Post a job, review profiles, then message candidates who fit your needs.
- Hire
  Conduct interviews,
  check references,
  and hire the one that
  works for you.

\*\*Care.com has given me the flexibility to find care providers to meet the unique needs of my family. \*\*?

- Care Membership User



## **Care Membership**

### **Frequently Asked Questions**

#### What does my Care Membership include?

Your Care Membership gives you unlimited access to the world's largest platform for finding and managing care for children, seniors, pets and the home. Enroll and sign in today to explore detailed caregiver profiles in your area, post a job for caregivers to apply to and access the Care Safety Center.

## What precautions does Care take to maintain a safe community?

Safety is a top priority and we're committed to making the care journey as safe as possible for those hiring and being hired. Today, safety at Care.com includes, but is not limited to, the following:

- Caregivers and families have access to the Care Safety Center on our website. There, users can read through our community guidelines, and access a collection of safety resources and articles.
- All member-generated content submitted on the platform is reviewed by our Member Care team. This includes: general information, profile/job description, photos, reviews, digital copies of relevant documents and certificates, etc. Our team works to ensure that live content meets quality and safety guidelines, is relevant, and does not contain any safety concerns or contact information. In countries outside of the U.S., Care.com currently does not run background checks on users, nor is it possible to purchase a background check through Care.com.

#### What if I already have a Care.com account?

If you already have a Care.com account created to find caregivers, our International Care for Business team can merge the account with your company sponsored membership. To do so, please send an email from your work email to internationalcareatwork@care.com and let the team know which email address you are registered with. We will then link your existing account to your company-sponsored Premium membership. Afterwards, you will be able to post jobs as well as search for and reach out to local caregivers 24/7 to find care for children, adults, pets, housekeeping, tutors, and more.

