



7.5% of Canadian patients experience a diagnostic error in their lifetime.*
Get a second opinion.



The healthcare system is complex. There's no need to navigate it alone.

Through a simple phone call to Kii, we are able to have one of our Medical Experts review your medical information to give you answers to critical questions to empower you make the best decisions. Throughout the process you will be supported by a Nurse Team who can help make sense of the information and activate services and supports around you.

Ready to access support? Call 1-866-814-0018.

Benefits of receiving a medical second opinion



- Confirmation of original diagnosis or treatment plan
- Understand different perspectives and treatment options
- Possible prevention of invasive surgeries or treatments
- Validate your decisions
- Access to specialized expertise
- Risk reduction
- Peace of mind
- Empowerment to take control of your health

*Source: <https://canadamalpractice.com/malpractice/diagnostic-errors-and-misdiagnosis-qualifies-as-medical-malpractice/>

When to ask for a medical second opinion

- If you've received a complex medical diagnosis or you're unsure of the treatment plan
- Before undergoing a major surgical procedure and if it's risky or invasive
- In the case of chronic illnesses or rare medical conditions
- You are confused about your diagnosis or treatment options
- You want a definitive diagnosis
- You feel uncomfortable about your medical experiences

Diagnoses Examples:

- Cancer
- Multiple Sclerosis
- Heart Diseases
- Diabetes
- Parkinson's Disease
- Cystic Fibrosis
- Cerebral Palsy
- Crohn's Disease

Reach out to us to understand if your condition or medical situation could benefit from a second opinion by calling 1-866-814-0018.

Medical Expertise

We engage more than 5,000 Board certified doctors in most medical specialties and sub-specialties trained at top institutions. Kii accesses Medical Experts from top centres of excellence (hospitals and healthcare institutions) with all 84 Canadian recognized specialties and sub-specialties covered through medical professionals at centres such as:



Cleveland Clinic



Yale University
School of Medicine



JOHNS HOPKINS
MEDICINE

