

+ Torchlight

Parenting & Caregiving

https://nfp.torchlight.care

Torchlight & NFP - The value of our partnership

Reflects a supportive culture

NFP thinks that offering the Torchlight caregiving benefit shows commitment and acceptance of their employee's diverse needs and concerns.

Solution-oriented supports

Torchlight is the best-in-class, curated parenting and caregiving solution to meet the employee's needs. Able to customize and recommend topics related to your particular needs. Torchlight is available from your computer or mobile device.

Educates employees

Torchlight offers vast and diverse resources, solutions, and content types to help educate employees on their caregiver needs. Torchlight helps employees resolve caregiving & parenting challenges and is available 24/7 before challenges become a crisis.

WHAT IS A CAREGIVER?

A caregiver is anyone who is responsible for the health, safety, and wellbeing of a loved one.

WHO IS A CAREGIVER?

There are only four kinds of people in the world.

- Those who have been caregivers.
- Those who are currently caregivers.
- Those who will be caregivers,
- Those who will need a caregiver."
- FORMER FIRST LADY MRS. ROSALYNN CARTER

Approximately 53 million people provide unpaid care to adults & children



About Torchlight





Build the knowledge and skills you need to support your loved one, achieve your parenting and caregiving goals, and find more joy in family life. Customize a profile for your child or loved one. Share your concerns and get recommended resources.









Learn from experts.

Explore our expert resources and events to improve your ability to advocate for your loved one, understand available options, and take further action.







Discover self.

Reflect on your own wellness, resilience, and self-care. Then, explore live web chat sessions and get support.



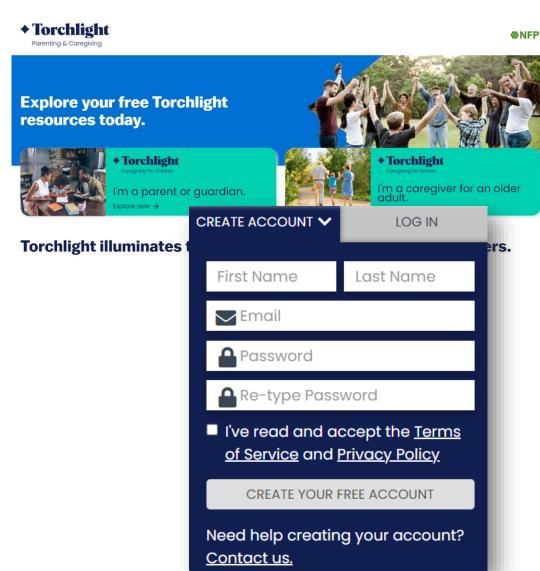


Getting started with Torchlight is easy

To access Torchlight, you first need to **create an account** by entering your name and email address. Creating an account keeps your parenting and caregiving concerns private and provides recommended resources addressing your family's dynamics.

- 1. First visit https://nfp.torchlight.care
- 2. Choose the experience that is best for your caregiving needs: Torchlight Caregiving for Children or Torchlight Caregiving for Seniors
- 3. Select "Create Account" and enter your name, preferred email address (work or personal), and a strong password*
- 4. Check the box to accept the Terms of Service and Privacy Policy and click on "Create Your Free Account"
- 5. Select your Country and language, English or French

*To create an account on both sites, we recommend using the same email address and password

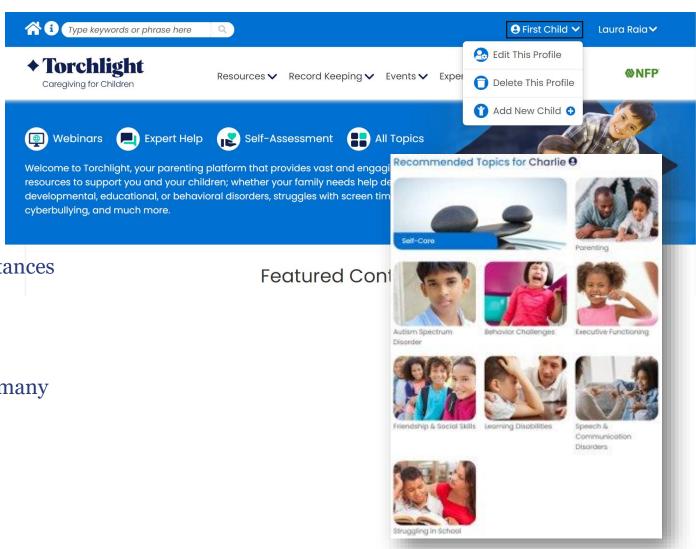


Personalizing your Torchlight experience

Start your journey by creating a profile!

Once registered, you will have the option to fill out a **profile** for each child or loved one. Share specific information about your and your loved one's circumstances as well as any concerns you have. With this guidance, Torchlight can make recommendations for guides and tools that fit your needs.

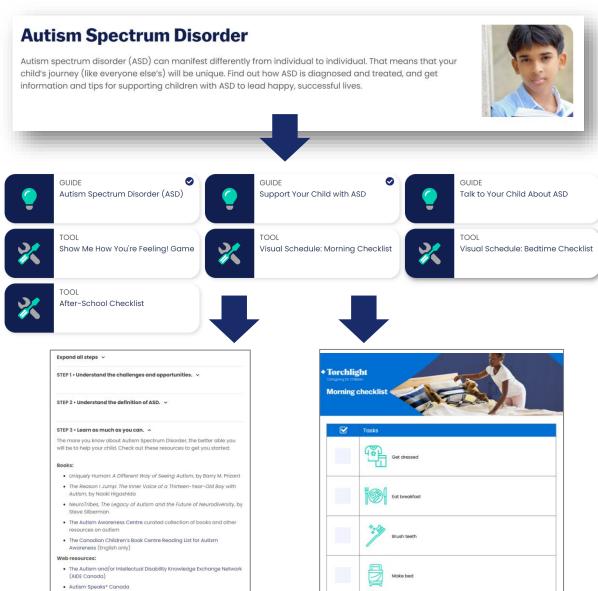
Caring for more than one person? It is easy to add as many profiles as you need.



Exploring the site to begin your Torchlight journey

Once you have a profile created, you can select a recommended topic from the homepage, use the search feature, or select "All Topics" in the blue bar. For example, say you care for a child with Autism Spectrum Disorder. If you type that phrase into the search bar, you will get many relevant results.

Be sure to explore the many **Guides** available. Guides are a terrific way to get an overview of a topic along with deeper information and steps. Once you have a better understanding of a topic, explore our **worksheets** and **tools** which offer hands-on, practical ways to address related parenting and caregiving concerns.



Holland Bloorview Kids Rehabilitation Hospital Foundation's Autist

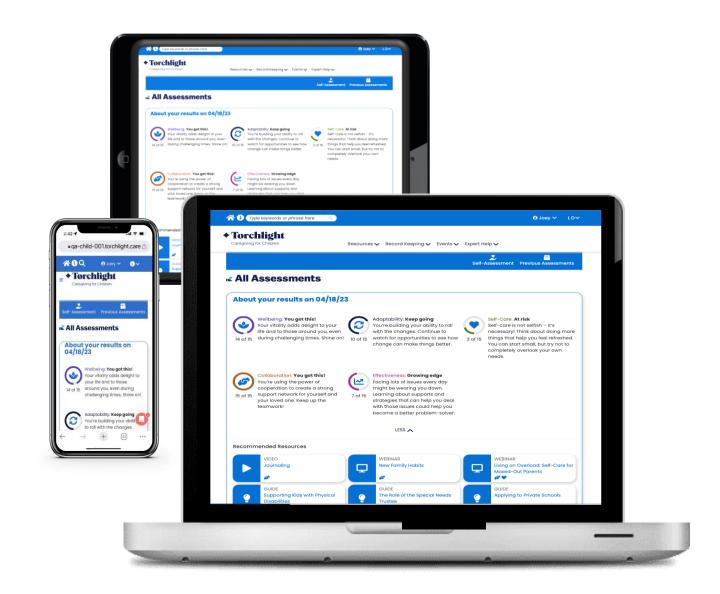
Caregiver Self-Assessment

A self-assessment is a powerful means of self-awareness.

Torchlight's research-informed caregiver assessment measures your responses to questions in five domains – wellbeing, adaptability, self-care, collaboration, and effectiveness.

Assessment results drive the tailored content recommendations that appear in your caregiver "dashboard" to encourage and support growth and resilience.

Consider taking just a few minutes to complete the **self-assessment**, accessed via the homepage.



Torchlight provides 1-1 Expert Advising

What to Expect During Your 1-1 Session

Our advisors are available to discuss your loved one's needs, address complex challenges, and figure out the next steps. Sessions, typically by phone or Zoom, cover a range of parenting and caregiving concerns, like ADHD, anxiety, autism, dementia, housing, legal documents, mental health, and more.

Strategy & Advice

- · Clear explanations and effective support strategies
- Practical solutions and assistance
- Peer-to-peer consultation and problem solving

Consultation & Direction

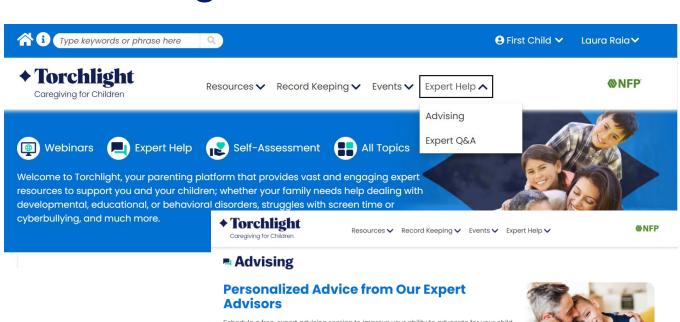
- One-to-one consultation and problem solving
- Education to help build advocacy skills

Next Steps

Within 3 business days you will receive your personalized session summary with curated resources and tools, along with the recommended action steps for you and your family.

Confidential Sessions

Your session with a Torchlight-designated consultant is confidential. The time together is meant to give you the opportunity to share your concerns and questions and get consultation and actionable next steps.



Schedule a free, expert advising session to improve your ability to advocate for your child, understand available options, and take further action. Request a session in the platform by completing a brief form, and we will select the right advisor to address your concerns.



We will introduce your expert advisor via email, and, together, you will schedule your 45-minute session at a mutually convenient time.

REQUEST EXPERT ADVI

Torchlight content topics include:

CAREGIVING FOR CHILDREN

Anxiety, Depression &

Mental Health

Assistive Technologies

Beginning & End of School Year

Behavior Challenges and

Positive Behavior Supports

Bullying and Cyber-bullying

Disability-specific information –

Autism, ADHD, Deaf/Hard of

Hearing, Executive Function,

Intellectual Disabilities, Learning

Disabilities, Physical Disabilities, and

Vision Impairments

Diversity, Equity and Inclusion

Friendships & Social Skills

LGBTQIA2S+

School Supports – Early

Intervention, Evaluations &

Special Education, Private Schools,

Struggling in School, Transitions,

and School Meetings

Screen Time & Social

Media

Self-care

Sensory Processing

Speech & Communication

Substance Use & Prevention

Support for Struggling

Learners Vacations & Holidays

CAREGIVING FOR SENIORS

Caregiving Essentials –

Arranging Services, Finding

Resources, Home & Housing

Options, and Pets

Cognitive Impairment,

Dementia & Alzheimer's

Diversity, Equity, and Inclusion

Driving & Transportation

Eating & Nutrition

Elder Abuse or Neglect

Substance Abuse

End of Life

Family Dynamics

Finances & Financial Planning,

Legal Documents & Estate

Planning, and Scams and Financial

Exploitation

Holistic & Integrative Therapies

Hospital Stays & Rehab

Medical Conditions – Bone &

Joint Disorders, Cancer, Diabetes &

Endocrine Disorders, Hearing, Heart

Disease & Hypertension, Kidney &

Urinary Tract Disorders, Pain, Lung/

Pulmonary Disease, Neuro-logical

Issues, Skin Disorders, and Vision

Impairments

Medication Management

Mental Health, including Anxiety &

Depression

LGBTQIA2S+

Self-care, Quality of Life, &

Wellness/Preventive Care

Thanks

For assistance, email us at support@torchlight.care