



your kindbody benefits guide

Fertility, family-building, and
menopause support
benefits through Kindbody

sponsored by



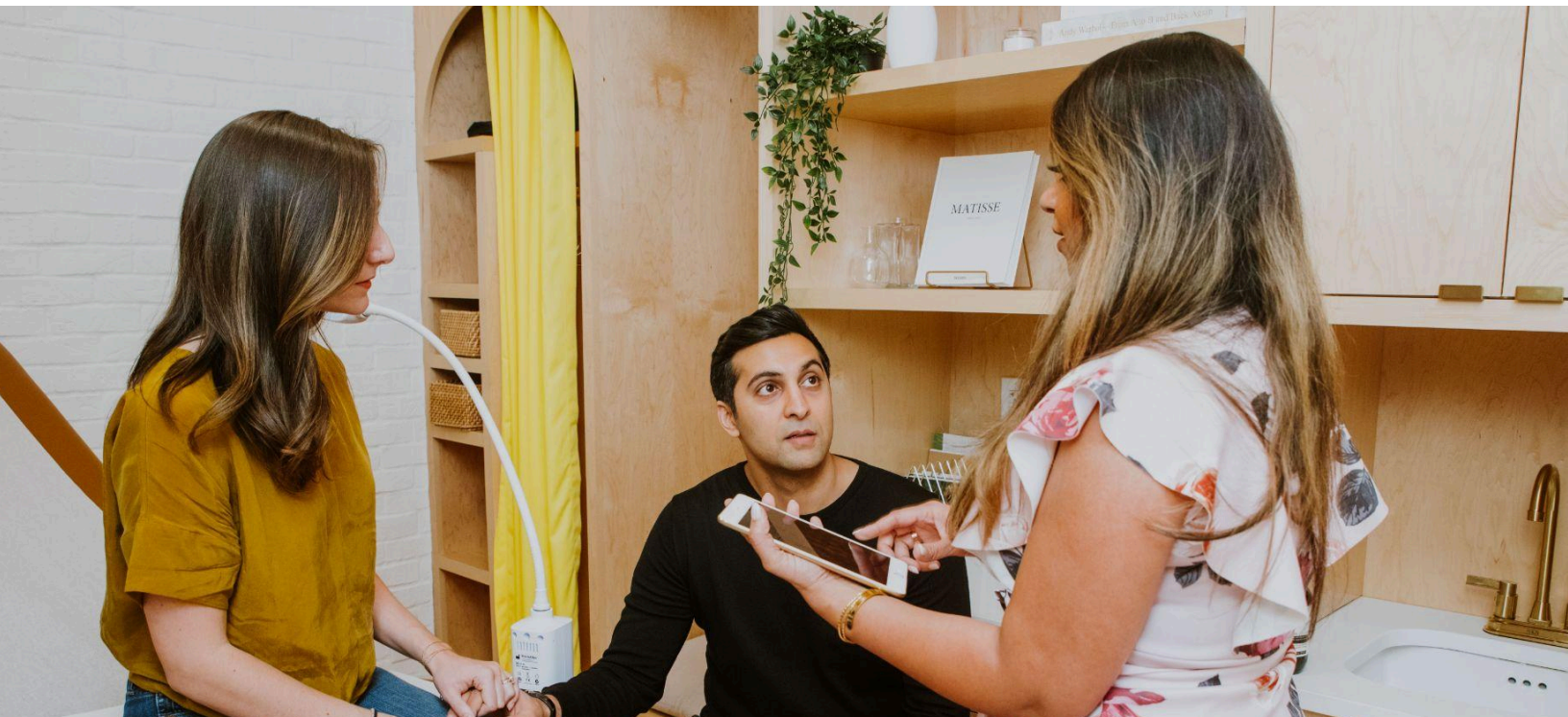
kindbody

employeebenefits@kindbody.com

844-483-0168 x option 3

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welcome to Kindbody

Kindbody and NFP believe that everyone should have access to high-quality and affordable fertility and family-building care. That's why we have joined forces to make this a reality for NFP employees and their families.

Through your Kindbody benefit, you now have access to fertility and family-building services like egg freezing, IVF, LGBTQ+ support, menopause support, holistic health, and more. You'll receive best-in-class care at clinics that are modern, warm, and welcoming, and a dedicated Care Navigation Team - available to guide you through your journey and give you peace of mind, every step of the way.



your Kindbody eligibility & coverage

Who is eligible for the Kindbody benefit?

All NFP employees and their spouse/partners and dependent children (dependent children are medical necessity only) enrolled in UnitedHealthcare/Surest medical plans through NFP are eligible for the Kindbody fertility (IVF, IUI) and family-building benefit which includes donor, surrogacy and adoption.

NFP employees who are **not** enrolled in UHC/Surest are eligible for the family-building benefit which includes donor, surrogacy and adoption.

Activate your benefit at <https://kindbody.com/activate/> to opt-in (please see the “Activate Your Kindbody Benefit” section on page 6). Once activated, you will become a Kindbody member with access to all Kindbody services and the following coverage.

Coverage overview



Up to two (2) KindCycles for fertility treatment per lifetime (medical plan cost share applies) including up to one (1) year of storage covered with applicable KindCycle.

Note: Medical plan cost share applies to fertility treatment services

Medically necessary egg/sperm freezing

Eligible employees, spouses/partners and dependent children who require medically necessary egg/sperm freezing have coverage and are subject to applicable cost share under the UHC/Surest plans. To qualify, a fertility specialist must provide an authorization letter explaining why egg/sperm freezing is recommended. This is a pre-tax benefit.

Note: Dependent children are eligible for medically necessary egg/sperm freezing only.

Elective egg/sperm freezing

Eligible employees and spouses/partners are eligible for elective egg/sperm freezing. Eligible employees and spouses/partners who have coverage for egg/sperm freezing deemed not medically necessary are responsible for a 20% cost share for these services. This is a taxable benefit and sits outside of your medical coverage.



Fertility medication coverage through KindbodyRx is included as part of KindCycle noted above. *Note: Medical plan cost share applies to fertility treatment services*



Reimbursement of up to \$20,000 per employee per lifetime allowance for adoption, donor and surrogacy services



Access to Kindbody's Menopause Support program offering specialty providers who will support women experiencing menopause; services include lifestyle assessment, hormone testing, and three (3) virtual holistic health sessions. **Visits with a Kindbody physician or board certified gynecologist will be covered under the major medical plan. These services are subject to any applicable copay, deductible or coinsurance under your respective UHC/Surest medical plans.*



Access to Kindbody's KindBaby program connecting parents-to-be with a personalized care team who are experienced in prenatal and postpartum care. **This program is for those employees, spouses/partners and dependent children (dependent children are medical necessity only) who are enrolled in a UnitedHealthcare/Surest medical plans with NFP.*

activate your benefit

Your Kindbody portal

To verify your eligibility and opt-in to the Kindbody benefit, activate your benefit at <https://kindbody.com/activate/>. You will need to input your **Kindbody Access Code: KINDNFP** and your **Unique ID**.

Your Unique ID is your NFP employee ID. Your employee ID can be located in the UltiPro People First Portal. Your spouse/domestic partner's Unique ID is your employee ID + an '01' at the end. If you cannot locate your Employee ID, please contact the NFP Employee Benefits Service Center at 877-637-0637. Your dependent child/children must call the Kindbody Care Navigation team for assistance in registering at 844-483-0168 x option 3.

For example, if you are the employee, your Unique ID will be 123456, and your spouse/domestic partner's Unique ID will be 12345601.

1. Head to <https://kindbody.com/activate/>

2. Create a Kindbody account with your email

**Does not need to be employer email*

kindbody

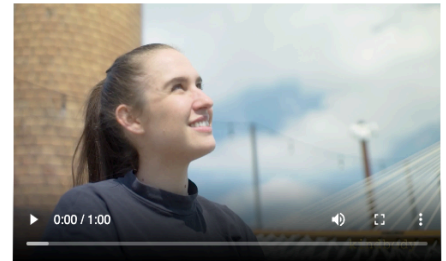
Your Kindbody Benefit

In partnership with your employer, Kindbody provides coverage on fertility & family-building services, pre- and postpartum support, and more.

Create your account to get started.

[Get started](#)


[Get help](#)



Create Account

Create an account:

 Sign up with Google

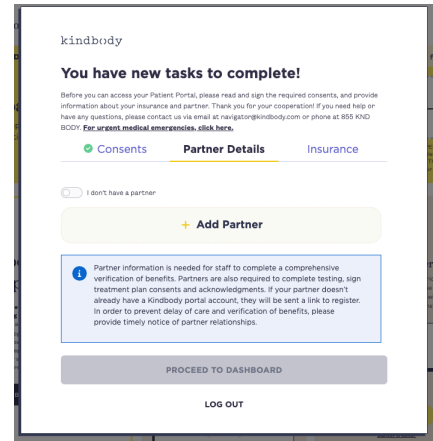
 Sign up with Apple

Sign up with email

[Already have an account?](#)

activate your benefit

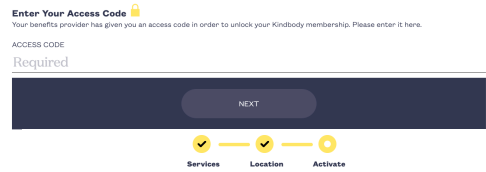
- Complete the required consent forms and provide applicable partner or insurance information



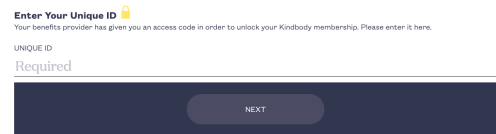
- Use **Kindbody Access Code: KINDNFP** and **Unique ID** provided to you as outlined above



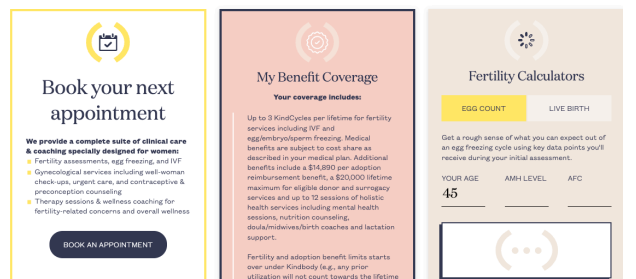
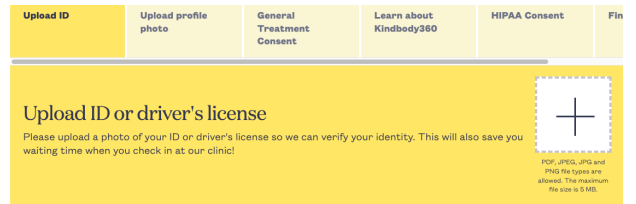
Activate Membership



Activate Membership



- Activation complete - you will be redirected to the Kindbody Dashboard



the Kindbody experience

Your Kindbody portal

Once your Kindbody benefit is activated, you'll have access to a variety of tools, both online or via your Care Navigation Team. Both help you learn more about your benefit information, treatment options and process, book appointments and more.



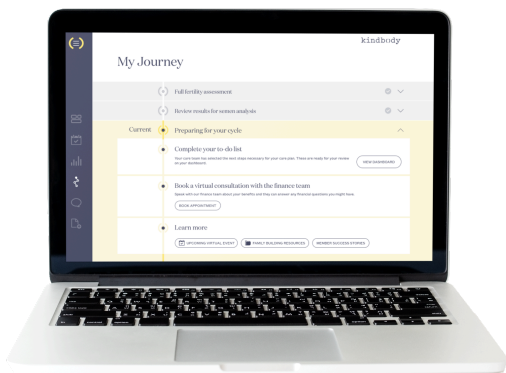
Through your **Kindbody Portal**, you can:

- Review your NFP benefit coverage
- Schedule an appointment virtually or at a nearby clinic
- Secure message with your Care Navigation Team
- Review results and next steps for your care plan
- Access educational content and video tutorials
- Access videos for medication injections

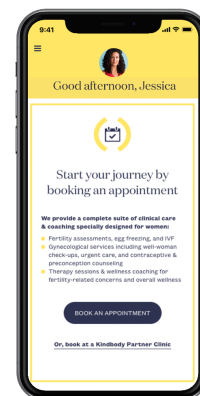
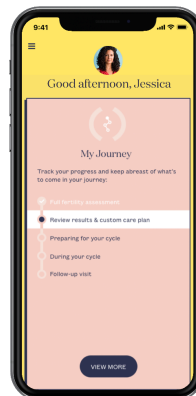


Your **Care Navigation Team** will help you:

- Understand your coverage options
- Navigate your fertility, donor, adoption or surrogacy/gestational carrier journey
- Support and direct you on how to access care when you need it
- Assist in booking appointments for your virtual holistic services and Menopause Support program
- Help troubleshoot any billing or technical issues



Kindbody Patient Dashboard



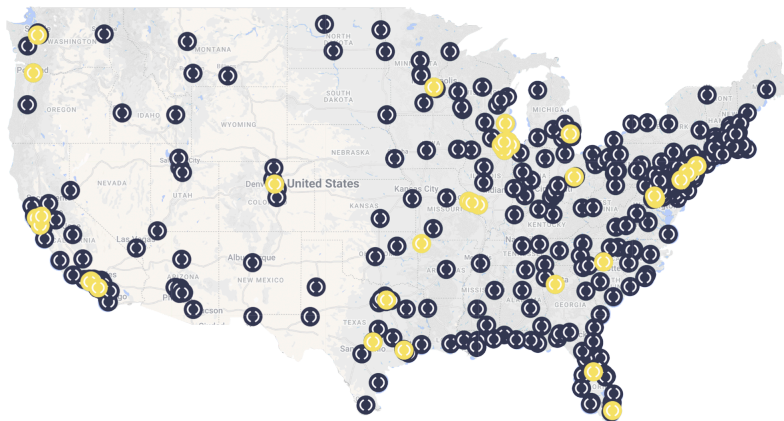
Kindbody Mobile Patient Portal

finding a care location

Accessing your benefit information

With your Kindbody benefit, you have access to fertility services at Kindbody clinics and a network of high quality partner clinics. In addition to our wholly-owned clinics, we have curated a network of Partner Clinics that provide top-notch fertility care accessible to you in over 400+ locations nationwide.

High-Value & Signature Clinic Map

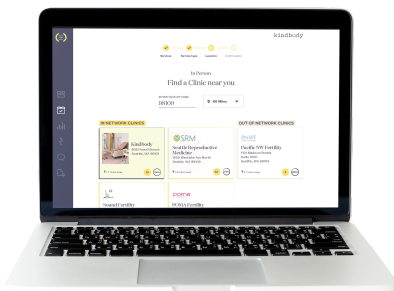


 Kindbody Signature Clinics*

 Kindbody Partner Clinics

*By the end of 2023

You can access information on where to obtain fertility & family-building services via the Kindbody portal after you've activated your benefit at: <https://kindbody.com/activate/>. Once your benefit is activated, you can search for a clinic location closest to you.



For more information on benefit coverage and costs specific to your plan, please contact your Care Navigation Team at employeebenefits@kindbody.com.

fertility cycles

All NFP employees, their spouse/partners and dependent children (dependent children are eligible based on medical necessity only) enrolled in United Healthcare medical plans through NFP are each eligible for up to two (2) KindCycles per lifetime under your Kindbody benefit. KindCycles and related fertility medication are subject to your medical plan cost share.

What is a KindCycle?

A KindCycle is how Kindbody defines different service packages allotted within your coverage amount. We have included a breakdown of what is included in each KindCycle under the “Coverage Overview” section above (page 4). Different services amount to different portions of your two (2) KindCycle limit. The grid below will show you how different services count towards your two (2) KindCycle.

<p>IVF fresh 1 full KindCycle</p>	<p>Egg freezing ½ of KindCycle</p>
<p>IVF frozen* 1 full KindCycle</p> <p><small>*Freeze all + frozen embryo transfer</small></p>	<p>Intrauterine insemination (IUI) ¼ of KindCycle</p>
<p>Frozen embryo transfer (FET) ¼ of KindCycle</p>	<p>Embryo freezing* ¾ of KindCycle</p> <p><small>*Includes PGT-A when applicable</small></p>
<p>Egg thaw, fertilization, & transfer ½ of KindCycle</p>	<p>Egg thaw, fertilization, & re-freeze* ¼ of KindCycle</p> <p><small>*Includes PGT-A when applicable</small></p>

fertility cycles

Kindbody's mission is to provide total transparency into your fertility and family planning benefit. Your Care Navigation Team will work with you to ensure you understand all the services covered under your plan. The following services are available through Kindbody, subject to plan design:

IVF fresh

1 Full KindCycle

- In-cycle lab tests and ultrasounds
- Semen analysis
- Cycle management
- Retrieval (follicular aspiration)
- Anesthesia
- Egg identification
- Semen wash and prep
- Complex sperm preparation
- Egg fertilization/insemination
- Intracytoplasmic sperm injection (ICSI)
- Embryo culture lab
- Assisted hatching
- Blastocyst culture
- Preparation of embryos for transfer
- Embryo transfer with ultrasound guidance
- Three (3) beta hCG pregnancy tests
- Two (2) OB ultrasounds
- Preparation and cryopreservation of embryos/sperm
- Storage of cryopreserved embryo(s) for one (1) year

fertility cycles

Embryo freeze-all

$\frac{3}{4}$ of KindCycle

- In-cycle lab tests and ultrasounds
- Cycle management
- Retrieval (follicular aspiration)
- Anesthesia
- Egg identification
- Semen wash and prep
- Complex sperm preparation
- Egg fertilization/insemination
- Intracytoplasmic sperm injection (ICSI)
- Embryo culture lab
- Assisted hatching
- Blastocyst culture
- Preparation and cryopreservation of embryos/sperm
- Storage of cryopreserved embryo(s) for one (1) year
- Preimplantation Genetic Testing (PGT)

Frozen embryo transfer (FET)

$\frac{1}{4}$ of KindCycle

- Cycle management
- In cycle lab tests and ultrasounds
- Embryo culture lab
- Assisted hatching
- Preparation of embryos for transfer
- Embryo transfer with ultrasound guidance
- Three (3) beta hCG pregnancy tests
- Two (2) OB ultrasounds

fertility cycles

Intrauterine insemination (IUI)

$\frac{1}{4}$ of KindCycle

- Cycle management
- In cycle lab tests and ultrasounds
- Complex sperm preparation
- In office insemination
- Three (3) beta hCG pregnancy tests
- Two (2) OB ultrasounds
- Cryopreservation of sperm with storage for one (1) year - if applicable
- Donor sperm management, when applicable

Frozen oocyte thaw, fertilization, & transfer

$\frac{1}{2}$ of KindCycle

- Cycle management
- In cycle lab tests and ultrasounds
- Egg thaw
- Complex sperm preparation
- Egg fertilization/insemination
- Intracytoplasmic sperm injection (ICSI)
- Embryo culture lab
- Assisted hatching
- Blastocyst culture
- Preparation of embryos for transfer
- Embryo transfer with ultrasound guidance
- Three (3) beta hCG pregnancy tests
- Two (2) OB ultrasounds
- Cryopreservation and storage of cryopreserved embryo(s) for one (1) year

fertility cycles

Frozen oocyte thaw & fertilization w/ embryo banking

$\frac{1}{4}$ of KindCycle

- Cycle management
- Egg thaw
- Complex sperm preparation
- Egg fertilization/insemination
- Intracytoplasmic sperm injection (ICSI)
- Embryo culture lab
- Assisted hatching
- Blastocyst culture
- Preparation and cryopreservation of embryos
- Storage of cryopreserved embryo(s) for one (1) year
- Preimplantation Genetic Testing (PGT)

Egg freezing

$\frac{1}{2}$ of KindCycle

- Cycle management
- In cycle lab tests and ultrasounds
- Retrieval (follicular aspiration)
- Anesthesia
- Egg identification
- Preparation and cryopreservation of eggs
- Storage of cryopreserved egg(s) for one (1) year

additional fertility services

Sperm Freezing

- Semen analysis
- Cryopreservation of sperm
- Storage of cryopreserved sperm(s) for one (1) year

Preimplantation genetic testing

PGT Testing is included as part of any applicable cycle for no additional cycle value.

- Biopsy (done by your fertility provider)
- Specimen shipping (your provider to the genetic laboratory)
- Embryo analysis (done by the genetic laboratory)

Biopsy applicable to:

- Preimplantation genetic testing for aneuploidy (PGT-A)
- Preimplantation genetic testing for chromosomal structural arrangements (PGT-SR)
- Preimplantation genetic testing for monogenic/single gene defects (PGT-M) *(Additional authorization may apply)*

Note: Your PGT-A testing will be covered in full, if PGT-M or PGT-SR testing are required, you may be subject to additional cost. Preimplantation genetic testing for polygenic risk (PGT-P) is currently considered experimental and is not covered under the Kindbody benefit.

Donor Kindcycles

When donor sperm, eggs, embryos, gestational carrier and/or surrogate are utilized, the medical costs associated with your treatment will be covered under the KindCycles listed above. There is no coverage under the plan for services on the donor, surrogate or carrier. Coverage and eligible expenses for donor/surrogacy and adoption services (i.e., tissue for donors) is detailed below on page 20.

Canceled Kindcycles

In the instance a KindCycle is not completed, your KindCycle value will be adjusted based on the point of cancellation.

For example: Embryo Freeze canceled after retrieval, with no oocytes available for fertilization = ½ Kindcycle.

diagnostic services

Diagnostic services, including consultations and testing, related to fertility services that are performed in the doctor's office are covered under your Kindbody benefit. Any applicable copay, deductible and/or coinsurance as outlined in your NFP-sponsored UHC/Surest medical plans will apply. These diagnostic services are included with each applicable KindCycle.

Note that any diagnostics performed outside of a doctor's office (e.g., radiology centers), such as hysterosalpingography (HSG), hysteroscopy and FEMVUE, or labs sent to a lab outside of a clinic will be covered under the major medical plan. (These services are subject to any applicable copay, deductible or coinsurance under the UHC/Surest medical plans). You must ensure that your provider is referring you to a provider that is in-network with your UHC/Surest plans.

Your Kindbody benefit will cover the following services (where applicable):

Initial assessment

- New patient office visit
- Initial consult, bloodwork and ultrasound (may include testing AMH, FSH, estrogen, LH, progesterone, TSH, PRL)
- Transvaginal ultrasound

Male factor testing

- Semen analysis

Additional testing

- Saline sonogram
- Hysteroscopy (performed in a doctor's office setting)
- Endometrial receptivity array (ERA) - monitoring and biopsy only, analysis is not covered
- Endometrial biopsy
- Diagnostic hormone blood work

For specific questions related to diagnostic testing coverage and cost, please contact us through your patient portal.

fertility medications

Your fertility medication goes hand-in-hand with your fertility treatment and will be handled through your coverage with Kindbody. Your medication allotment is defined in the “Coverage Overview” section on page 4. Medical plan cost share applies to fertility medication.

How does this work?

1. Your treating physician determines your course of treatment and sends your prescriptions to Kindbody’s pharmacy partner, Schraft's Pharmacy.
2. A representative from Schraft’s Pharmacy will contact you directly to review the medications ordered and go over any questions. If you have any out of pocket costs, Kindbody will contact you to discuss these costs and obtain credit card details to secure delivery. The pharmacy will then coordinate overnight shipping with you.
3. You will receive a Kindbody Medication Box with instructions - for additional support, go to your portal for video instructions on how to administer your medications.

The medications that fall under your fertility coverage are listed here:

Drug name & dosage

Androgel (Testosterone gel)	Ganirelix
Clomiphene 50mg tablet	Hydroxyprogesterone
Crinone 8%	Letrozole 2.5MG TAB
Delestrogen 10mg/cc	Leuprolide acetate 1MG/0.2ML KIT
Delestrogen 20mg/cc	Lo LoEstrin
Desogestrel/ethinyl estradiol	Lupron Depot 3.75
Endometrin 100mg insert	Lupron Trigger (80 units) 1mg/0.2ml
Estradiol (VIVELLE-DOT) 0.1MG/24HR PAT	Makena
Estradiol TD SYSTEM 0.1MG/24HR PAT	Menopur 75iu vial
Estradiol 1 mg	Levonorgestrel/Ethinyl Estradiol
Estradiol 2 mg	Novarel 5,000iu
Estradiol Valerate 20mg/cc	Etonogestrel/Ethinyl Estradiol Ring
Estradiol Valerate 40mg/cc	Ovidrel 250mcg
Estradiol (CLIMARA) 0.1MG/24HR PAT	Pregnyl 10k
Follistim AQ 300iu	Progesterone in Oil 50MG/ML INJ
Follistim AQ 600iu	Trelstar
Follistim AQ 900iu	

If a medication is prescribed and not listed in the above chart, please contact our team in your patient portal with any questions

donor/surrogacy adoption benefits

We recognize that there are many ways to build a family. That's why we're here to help those looking to grow their family through adoption or surrogacy. NFP has retained Kindbody's care navigation experts and specialized coaches to assist you with the process from end-to-end.

Your donor/surrogacy and adoption benefit is designed to sit outside of your fertility treatment coverage. This benefit can be applied to services related to using a donor, surrogate, or adoption. This is designed to reimburse for expenses unrelated to any actual treatment that would be covered through your major medical or fertility plan.

Under your donor/surrogacy and adoption benefit, all full-time, benefit eligible employees are eligible for up to \$20,000 per lifetime for eligible donor, surrogacy and adoption services that are incurred along the way towards a Legally Finalized Adoption or Legally Finalized Surrogacy. This benefit will be available once the employee is eligible for benefits with NFP.

To use your coverage for donor/surrogacy and adoption services:



1. Submit eligible out of pocket expenses and itemized receipts to the billing team via secure messaging in the Kindbody portal



2. Kindbody will review your documents and eligibility to determine if reimbursement can be initiated

Examples of eligible expenses for this portion of the benefit:

- | | |
|--|--|
| <ul style="list-style-type: none">• Donor tissue and specimen fees• Transportation of any donor specimen• Agency fees• Legal fees | <ul style="list-style-type: none">• Counseling services, as required• Screening costs associated with donor• Adoption fees |
|--|--|

To support you in your donor/surrogacy and adoption journey, Kindbody has partnered with several organizations and resources to help navigate the process:

- Reproductive Lawyers
- Sperm Banks
- Frozen Donor Egg Bank
- Surrogacy and Gestational Carrier Agencies
- Adoption Agencies

If you have any questions around your benefit or the reimbursement process, please activate your KindPortal account at <https://kindbody.com/activate/> or call 844-483-0168 x option 3 for more information.

Kindbody adoption reimbursement program

As part of your Kindbody Family-Building Benefit, NFP provides a reimbursement to cover eligible adoption-related expenses (the “Adoption Reimbursement Program”), up to the lifetime maximum benefit. This benefit applies to full-time employees once the employee is eligible for benefits with NFP. Employees may receive reimbursement for eligible adoption expenses of children under age 18. NFP accepts no liability for outcomes of any adoption agreement entered into by the eligible employee.

Reimbursement adoption expenses

What expenses are eligible for reimbursement

To be reimbursed under the *Adoption Reimbursement Program*, the employees must be 1) eligible in accordance with this policy 2) incurred eligible expenses as outlined below 3) submitted the formal Kindbody *Family Planning Reimbursement Form*.

- Adoption Counseling or Coaching
- State-licensed adoption agency fees for placement and parental counseling
- Foreign adoption expenses and re-adoption charges in the U.S. after a foreign adoption
- Legal costs, including attorney’s fees and costs of legal proceedings
- State-required “pre-placement home study” and “post-placement supervision” programs, including application fees, if applicable
- Matching & placement fees
- Medical expenses of the adoptive child prior to placement for adoption and medical expenses of natural mother associated with the actual childbirth (provided, however, that expenses for carrying out surrogate parenting arrangements are excluded from reimbursement)
- Charges for temporary foster care before placement provided by a licensed agency
- Reasonable and customary transportation, food and lodging expenses to obtain physical custody of the adopted child. Expenses may be for the adoptive parents, child and natural mother.
- Other expenses NFP determines to be a Reimbursable Adoption Expense

Non-reimbursable adoption expenses

What expenses are not eligible for reimbursement

- Expenses incurred before an employee becomes eligible to participate in the *Adoption Reimbursement Program*
- Expenses of or associated with egg or embryo donation

- Expenses incurred or submitted after an employee is no longer eligible to participate in the *Adoption Reimbursement Program* e.g. termination of employment
- Expenses that are reimbursed or reimbursable under a federal, state, or local plan
- Expenses incurred in violation of federal or state law
- Expenses reimbursed or reimbursable under another employer-sponsored plan
- Expenses incurred in relation to a surrogate parenting arrangement
- Any adoption that is not legally valid and recognized in the U.S.
- Compensation to gestational carrier
- Voluntary donations or contributions to adoption agency
- Long term storage of blood, umbilical cord, reproductive materials or other material (e.g., cryopreservation of tissue, blood and blood products)
- Costs paid using funds from any federal, state or local program for adoption
- Guardianship or custody costs that are not associated with the legal adoption of the child
- Cost of living expenses and or personal items (e.g., rent, utilities, food, clothing, etc.)
- Loss of income, including but not limited to, complications of pregnancy such as bed rest for gestational carrier
- Expenses incurred in connection with the adoption of a child who is related to either parent as a step-child, nephew, niece, cousin, brother or sister.
- Expenses which Kindbody determines in its sole discretion are not Reimbursable Adoption Expenses

When can you submit for/receive reimbursement?

1. To receive reimbursements under the *Adoption Reimbursement Program*, eligible employees must incur a Reimbursable Adoption Expense.
2. Employees may submit for reimbursement upon incurring fees relating to the Adoption Reimbursement Program through the Kindbody portal. A request for reimbursement of a Reimbursable Adoption Expense shall be made by a employee, or their authorized representative by uploading a Kindbody *Family Planning Reimbursement Form* along with itemized receipts and a signed verification through the Kindbody **portal** no later than three (3) months after the eligible expense was incurred.
3. A '*Kindbody Family Planning Reimbursement Form*' (available in the Kindbody **portal** or through your Kindbody Navigator) must be completed with the below information:
 - The name, address, and date of birth of the individual(s) for whom a Reimbursable Adoption Expense was incurred;
 - The description of services relating to the incurred Reimbursable Adoption Expense
 - The amount of the requested reimbursement; and
 - Itemized receipts, proof of payment of the incurred Reimbursable Adoption Expense

4. No Reimbursable Adoption Expense incurred following termination of employment will be reimbursed. In the event of termination, (voluntary or involuntary) requests for reimbursement must be submitted to Kindbody prior to your date of termination.
5. All incurred Reimbursable Adoption Expenses must be incurred while employed by NFP.

Kindbody has full authority to interpret and administer this Adoption Reimbursement Program, and its decisions are final and binding on all parties. No person has the right to any reimbursements or benefits under this Adoption Reimbursement Program unless Kindbody determines that the benefit is payable. NFP intends to continue the Program indefinitely but has the right to terminate or amend the Program at any time.

Income tax implications

- IRS Form 8839 provides that certain adoption-related expenses will be exempt from tax for taxpayers with income below an indexed threshold amount. Please refer to the instructions to Form 8839 to determine if a particular reimbursement amount is exempt from income tax.
- Neither NFP nor Kindbody can provide you with specific tax advice but in general, if an employee's modified Adjusted Gross Income (modified AGI) does not exceed the income limitation under section 137(b)(2)(A) of the Code, as adjusted for inflation in accordance with section 137(f) the full amount of the benefits which are described in the instructions to IRS Form 8839 are non-taxable. If the employee's modified AGI exceeds this limit, the non-taxable portion of the benefit will be reduced in accordance with a formula set forth in section 137(b)(2)(A) of the Code. The full benefit is taxable to an employee whose modified AGI equals or exceeds the maximum amount. These dollar amounts may be adjusted by the IRS annually for cost of living increases. Please see your tax adviser to determine how these rules affect your taxes.
- Payments in excess of the allowable maximum will be included in the participant's income in the year in which the payment is made.
- **Domestic Adoptions** - For Domestic Adoptions, Qualified Adoption Expenses are excludable from the Participant's gross income for the taxable year in which the Participant pays the expense.
- **Foreign Adoptions** - For Foreign Adoptions, Qualified Adoption Expenses are excludable from the Participant's gross income only in the taxable year in which the adoption becomes final.
- An employee may be eligible to claim both a tax credit and an exclusion for reimbursement of certain expenses. However, a tax credit and exclusion must not be claimed for the same expense.
- Neither NFP or Kindbody makes any commitment or guarantee that any amounts paid to or for the benefit of an employee under this program will be excludable from the employee's gross income for federal or state tax, or that any other favorable tax treatment will apply to or be available to any employee with respect to such amounts. It shall be the

obligation of the employee to determine whether any benefit paid under this program is excludable from the employee's gross income for federal and state tax purposes.

Kindbody donor / surrogacy / gestational carrier reimbursement program

As part of your Kindbody Family-Building Benefit, NFP provides a reimbursement to cover eligible donor, surrogacy or gestational carrier-related expenses (the "Donor / Surrogacy / Gestational Carrier Reimbursement Program"), up to the lifetime maximum benefit. NFP accepts no liability for outcomes of any surrogacy agreement entered into by the eligible employee.

This donor/surrogacy benefit is designed to support an NFP eligible employee who is the Intended Parent. No benefits are provided under the Program for an employee of NFP acting as a surrogate. The eligible employee must be the Intended Parent.

Reimbursable donor / surrogacy / gestational carrier expenses

What expenses are eligible for reimbursement

To be reimbursed under the *Donor/Surrogacy/Gestational Carrier Program*, the employees must be 1) eligible in accordance with this policy 2) incurred eligible expenses as outlined below 3) submitted the formal *Kindbody Family Planning Reimbursement Form*.

- Expenses associated with donor material, including: donor gametes (fresh/frozen) – oocytes/eggs; donor gametes – semen/sperm; donor embryos, and related-shipping & transport fees
- Expenses related to working with a donation agency or cryobank, where legally allowed, which may include Power of Attorney, notarized documents, and other legal fees from an eligible provider
- Costs incurred in matching with a donor
- Prescription medications for a donor from an eligible provider
- Donor diagnostic testing and screening with an eligible provider (if not covered by Kindbody or another source)
- Mental health screening for individuals involved in donating material (if not covered by Kindbody or another source)
- Gestational carrier diagnostic testing and screening (if not covered by Kindbody or another source)
- Mental health screenings for the gestational carrier (if not covered by Kindbody or another source)
- Egg or sperm retrieval fees, IVF, embryo transfer and medical costs (if not covered by Kindbody or another source) & related medications
- Power of attorney, notarized documents, escrow "set-up", and other legal fees from an eligible provider
- Gestational carrier maternity expenses

- Travel costs for gestational carrier or intended parents

Non-reimbursable donor / surrogacy / gestational carrier expenses

What expenses are not eligible for reimbursement

- Expenses that are covered or reimbursable by any third party (individual or entity) or any other plan or program, including but not limited to, an employer-sponsored medical or other benefit plan, or a governmental plan or program
- Medical expenses of eligible employees, spouses, domestic partners or covered family members (regardless of whether such expenses are covered by, or reimbursable under, any employer or governmental plan or program or by a third party).
- Any surrogacy that is not legally valid and recognized in the U.S.
- Compensation to gestational carrier
- Compensation to egg or sperm donor
- Voluntary donations or contributions to surrogacy or donor agency
- Costs paid using funds from any federal, state or local program for surrogacy
- Long term storage of blood, umbilical cord, reproductive materials or other material (e.g., cryopreservation of tissue, blood and blood products)
- Guardianship or custody costs that are not associated with the legal surrogacy of the child
- Cost of living expenses and or personal items (e.g., rent, utilities, food, clothing, etc.)
- Loss of income, including but not limited to, complications of pregnancy such as bed rest for gestational carrier/surrogate

When can you submit for / receive reimbursement?

1. To receive reimbursements under the *Donor/Surrogacy/Gestational Carrier Reimbursement Program*, eligible employees must incur a Reimbursable Donor/Surrogacy/Gestational Carrier Expense.
2. Employees may submit for reimbursement upon incurring fees relating to the *Donor/Surrogacy/Gestational Carrier Reimbursement Program* through the Kindbody **portal**. A request for reimbursement of a Reimbursable Donor/Surrogacy/Gestational Carrier expense shall be made by a employee, or their authorized representative by uploading a Kindbody *Family Planning Reimbursement Form* along with itemized receipts and a signed verification through the Kindbody **portal** no later than three (3) months after the eligible expense was incurred.
3. A 'Kindbody *Family Planning Reimbursement Form*' (available in the Kindbody **portal** or through your Kindbody Navigator) must be completed with the below information:
 - The name, address, and date of birth of the individual(s) for whom a Reimbursable Donor/Surrogacy/Gestational Carrier Expense was incurred;
 - The description of services relating to the incurred Reimbursable Donor/Surrogacy/Gestational Carrier Expense

- The amount of the requested reimbursement; and
 - Itemized receipts, proof of payment of the incurred Reimbursable Donor/Surrogacy/Gestational Carrier Expense
 - A statement that such Reimbursable Donor/Surrogacy/Gestational Carrier Expense has not otherwise been reimbursed and is not reimbursable through any other source and that employee or their authorized representative will not request reimbursement from any other source.
4. If a Reimbursable Donor/Surrogacy/Gestational Carrier Expense is not completed and the fee paid by the employee is returned to the employee, the employee is required to notify Kindbody to reimburse Kindbody for any prior reimbursement facilitated.
 5. No Reimbursable Donor/Surrogacy/Gestational Carrier Expense incurred following termination of employment will be reimbursed. In the event of termination (voluntary or involuntary) requests for reimbursement must be submitted to Kindbody prior to your date of termination.
 6. All incurred Reimbursable Donor/Surrogacy/Gestational Carrier Expenses must be incurred while employed by NFP.

Kindbody has full authority to interpret and administer this Donor/Surrogacy /Gestational Carrier Reimbursement Program, and its decisions are final and binding on all parties. No person has the right to any reimbursements or benefits under this Donor/Surrogacy/Gestational Carrier Reimbursement Program unless Kindbody determines that the benefit is payable. NFP intends to continue the Program indefinitely but has the right to terminate or amend the Program at any time.

Income tax implications

- Benefits paid under the Donor/Surrogacy/Gestational Carrier Reimbursement Program are treated as taxable wages for income and employment tax withholding purposes. Any employee participating in this Donor/Surrogacy/Gestational Carrier Reimbursement Program must make adequate provision for, any sums required to satisfy the federal, state, local, foreign, and other tax or social security withholding obligations of NFP, if any, which arise in connection with a reimbursement under this Donor/Surrogacy/Gestational Carrier Reimbursement Program, including, but not limited to authorizing withholding from payroll and any other amounts payable to such employee. Notwithstanding the foregoing, NFP makes no representation or undertaking regarding the tax treatment and/or related withholding resulting from participation in this Donor/Surrogacy/Gestational Carrier Reimbursement Program, and an employee remains solely responsible for any such liability.
- **Indemnification of NFP by participants**
If any employee receives one or more payments or reimbursements under the Program that are not for qualified expenses under this program, such employee shall indemnify and reimburse NFP for any liability they may incur for failure to withhold federal or state

income tax or Social Security tax from such payments or reimbursements. However, such indemnification and reimbursement shall not exceed the amount of additional federal and state income tax that the employee would have owed if the payments or reimbursements that had been made to the employee as regular cash compensation, plus the employee's share of any Social Security tax that would have been paid on such compensation, less any additional income and Social Security tax actually paid by the Participant.

- **Expenses**

All costs and expenses incurred in administering this program and other administrative expenses shall be paid by NFP out of its general assets. Nothing herein will be construed to require the NFP or Kindbody to maintain any fund or segregate any amount for the benefit of any employee and no employee or any other person shall have any claims against, right to, or security or other interest in, any fund, account or asset of the NFP from which any payment under this program may be made. This program is not funded through a trust or otherwise and is not intended to be covered under the Employee Retirement Income Security Act of 1974, as amended ("ERISA").

- **Non-assignability**

It is a condition of this program, and all rights of each person eligible to receive reimbursement shall be subject thereto, that no right or interest of any such person in this program shall be assignable or transferable in whole or in part, either directly or by operation of law or otherwise, including, but not by way of limitation, execution, levy, garnishment, attachment, pledge, or bankruptcy, but excluding devolution by death or mental incompetence, and no right or interest of any such person in this program shall be liable from, or subject to, any obligation or liability of such person, including claims for alimony or the support of any spouse.

- **Employment non-contractual**

This program confers no right upon any employee to continued employment.

- **Governing law**

To the extent not preempted by federal law, this Plan shall be interpreted and construed in accordance with related sections of the Internal Revenue Code.

- **Amendment withdrawal and termination**

This program may at any time and from time to time be amended, modified or terminated by written instrument executed by a duly authorized representative of NFP. Any such amendment, modification or termination shall become effective on such date as NFP shall determine and may apply to persons eligible to receive benefits or persons receiving benefits under this program at the time thereof, or both, as well as to persons who otherwise would be eligible to receive benefits in the future, provided, however, that no such amendment, modification or termination shall deprive any employee of any benefits attributable to reduction in his compensation made prior to the date of such amendment, modification or termination.

Term glossary

- **Intended parent (IP)**
A person or couple who demonstrates the intent to be legally bound as the parent of a child resulting from surrogacy or adoption
- **Legally finalized adoption**
An adoption is Legally Finalized when the adoptive parent(s) have been granted permanent legal custody of the child in the U.S according to the current U.S. law governing adoptions; and the adopting parent(s) can provide a notarized adoption decree or notarized court order and U.S. Passport or U.S. Visa, as applicable.
- **Legally finalized surrogacy**
A surrogacy is Legally Finalized when the Intended Parent(s) have been granted permanent legal custody of the child and the Intended Parent(s) can provide a copy of either the certified birth certificate or a notarized court order acknowledging parentage of the Intended Parent(s) as the child's permanent legal parent(s).
- **Surrogate parenting arrangement**
An arrangement where the surrogate mother agrees to be artificially inseminated by the male intended parent sperm, making the surrogate the biological mother. Following the birth of the child, the surrogate (biological mother) is asked to relinquish the child to the intended parent, giving up all rights as the biological parent.

holistic health through Kindbody360

Kindbody360, a dynamic and integrative solution supplements Kindbody's fertility and family-building offering with mental, physical, and emotional support from pre to postpartum, in-clinic, online and via our telehealth platform. **You will receive discounted access to virtual coaching sessions, including:**

- Mental health (fertility & postpartum-focused)
- Nutrition & naturopathic medicine (fertility focused)
- Acupressure
- Maternity and delivery care navigation
- Postpartum prep
- Doula services
- Return-to-work coaching
- Lactation consultants
- Sleep coaching

Kindbody's holistic health program is designed to support you throughout your women's health and family building journey. To book with one of our holistic health specialists, you must activate your benefit through kindbody.com/activate. Once activated, all virtual service appointments can be booked through your portal.

Kindbody holistic health services are provided to you at 10% off retail pricing.



Kindbody virtual services

menopause support program

All women experience menopause differently. Our Menopause Support program includes preventative health and hormone replacement therapy, as well as diet and lifestyle modifications to address menopausal symptoms. Kindbody additionally provides access to nutritionists, therapists, and coaches specialized in menopausal issues. **Employees and spouses/domestic partners enrolled in a UHC/Surest plans are eligible to participate in this program**

To participate in the Menopause Support program you must activate your benefit through kindbody.com/activate. Reach out to the Care Navigation Team at 844-483-0168 x option 3 for assistance with booking appointments for the Menopause Support program.

Program features



**Kindbody
Patient
Navigators**



**E-books,
webinars,
workshops, and
support groups .**



**Menopause
community**



**Blogs, contents,
on demand
educational videos**

- Virtual visit with a Kindbody physician or board certified gynecologist*
- Lifestyle assessment
- Kind-at-Home hormone testing
- Virtual follow-up with a Kindbody to review results*
- Referral and navigation to local in-network providers including primary care physicians, gynecologists, and psychologists/psychiatrists
- Up to three (3) holistic health sessions based on needs

*Visits with a Kindbody physician or board certified gynecologist will be covered under the major medical plan. These services are subject to any applicable copay, deductible or coinsurance under your respective UHC/Surest medical plan.

KindBaby

The KindBaby Program connects parents-to-be with a personalized care team. You have access to your designated Care Navigator along with registered nurses, certified coaches and support team who are experienced in prenatal and postpartum care along with trimester specific downloadable content and videos. **All NFP employees and their spouse/partner and dependent children (dependent children are medical necessity only) enrolled in UnitedHealthcare/Surest medical plans through NFP.**

With a goal to minimize high risk pregnancies, Kindbody provides holistic coaching, tools & resources, counseling, and bridges the gap of support to an expecting parent's elected OB clinical team.

You will have access to the following resources:

Kindbody navigator

Connect with a dedicated Kindbody Care Navigator via secure messaging or phone to establish next steps.

My journey dashboard

Guides members through each milestone with access to schedule virtual sessions with our integrated network.

Pregnancy calculator

Through the pregnancy calculator, patients will be able to access and answer a pregnancy risk assessment form.

In addition, the support is provided for the following:

- Finding the right obstetrician (OB)
- Prenatal nutrition
- Postpartum nutrition
- Maternity guide
- Early pregnancy
- Staying active
- Birth planning
- Emotional health
- Morning sickness
- Pregnancy yoga
- Lactation 101

To participate in the KindBaby program you must activate your benefit through kindbody.com/activate then reach out to the Care Navigation Team at 844-483-0168 x option 3.



FAQs

Benefit information

What is a lifetime maximum?

A lifetime maximum is the total cycles available to you to use over the course of your coverage lifetime. It works like a “bank account” where you start with a certain amount of cycles, and each time you do a service, the value of that service is deducted from your total bank balance.

What is a cost share?

A cost share is how much you, as the patient, is required to pay before your coverage is active. Depending on your specific coverage plan, your fertility treatments may apply to your deductible, coinsurance, copay or out-of-pocket max (OOPM) like any other major medical plans and once you reach your OOPM, your KindCycle services will be covered in full for the remainder of the calendar year, up to your lifetime maximum benefit amount.

What if I exhaust my Kindbody coverage sponsored by my employer?

You can continue to obtain treatment at self-pay rates. As a Kindbody Member, you will receive exclusive Kindbody rates on any non-covered services at Kindbody signature clinics.

How do I obtain fertility or family-building services from a Kindbody partner clinic?

Kindbody has partnered with a number of fertility clinics in your area. Please log into your Kindbody account and search for a clinic near you via zip code. If you do not see a clinic near you, or are already receiving treatment at another clinic, please contact Kindbody at **1-844-483-0168 x Option 3** and we will assist in navigating you to the right place.

What if I already started my treatment and have not activated my Kindbody benefit?

Please contact Kindbody right away. Your benefit must be activated prior to starting treatment in order to guarantee coverage. Your Care Navigator will work diligently to verify coverage and provide next steps. Eligibility for coverage is dependent on clinic location and services received.

What if I am no longer eligible for the Kindbody benefit?

If you are no longer eligible for the Kindbody benefit, (e.g., you/ your partner are no longer employed by NFP, you will be responsible for the cost of any treatment and/or the annual storage

fee at Kindbody's retail rates.

I received a bill for blood work from a lab, is it covered?

Blood work completed during a fertility treatment is included in your KindCycle. If you receive a bill, please send a message through your portal to the billing team to review your charges. Do not pay the bill until you receive confirmation from Kindbody on next steps. Any lab work performed outside of your KindCycle treatment package, if performed in a fertility clinic setting, will be billed to Kindbody. Ensure your partner clinic is aware that claims for any labs performed in the fertility clinic prior to treatment are sent to Kindbody for processing. Any labs that are referred to an outside laboratory (laboratory outside of the fertility clinic setting), will be covered under your major medical insurance plan. Confirm these outside labs are in network with your medical insurance plan.

What is medically necessary oocyte cryopreservation?

Medically necessary oocyte cryopreservation is the freezing of eggs for members with a medical condition or a planned treatment shown to impact fertility. This includes but is not limited to individuals with polycystic ovarian syndrome (PCOS), individuals who will be undergoing radiation for cancer treatment, and individuals taking medication that could compromise reproductive health. To qualify, a fertility specialist must provide an authorization letter explaining why oocyte cryopreservation is recommended for a medical reason.]

What is medically appropriate oocyte cryopreservation?

Medically appropriate cryopreservation applies to females ages 35-39 or females under the age of 35 who have an AMH level under 1.5 or an antral follicle count (AFC) under 10. Regardless of age, medically necessary cryopreservation (defined above) is covered for all eligible members.]

What is medically necessary sperm freezing?

Medically necessary sperm freezing applies when it is deemed necessary to freeze sperm to increase chances of a future child due to decreased sperm count, sperm mobility or motility issues or if a patient is to undergo treatment such as chemo, radiation or be exposed to a medication or procedure that is known to compromise sperm health.]

Clinical information

What is considered fertility medication?

Fertility medication is used as you embark on your Artificial Reproductive Technology (ART) cycle. If you have specific questions regarding a particular medication or brand being covered, please contact us.

What are donor services?

Donor services refers to the use of eggs, sperm or embryos that have been donated by a third person, known as a donor. A donor enables an individual or couple to become parents. Donor eggs, sperm or embryos are used in ART procedures like IVF or IUI. Donor benefits may be offered with a surrogacy benefit, providing coverage for traditional or gestational carriers.

What is co-IVF and is it covered?

Co-IVF, also known as Co-Maternity or Reciprocal IVF, is when one woman's eggs are used for a pregnancy in her partner's womb. Some couples find this appealing because it allows both mothers to physically participate in building their family.

Co-IVF is covered under your fertility plan when both individuals are covered under the plan. One partner would use $\frac{3}{4}$ cycle undergoing egg retrieval and embryo creation. The carrying partner would use $\frac{1}{4}$ cycle undergoing the embryo transfer.

let's create a new generation of health & fertility care together

Questions?

Contact your Kindbody support team at any time.
employeebenefits@kindbody.com
1-844-483-0168 x option 3